



Merchandise Return Authorization Form

Requests for RMA must be submitted by completing this form, signed and faxed to **904-246-5670**. Once you have received your RMA # you will have 15 calendar days to return the product to the address below. For manufacturer repairs, an alternate address may be given. Please call us at 904-246-5672 with any questions regarding returns or repairs.

ALL RETURNS:

- Must obtain an assigned RMA# and RMA must be written on outside of box.
- Products returned after 30 days may be subject to a restocking fee.
- Must include ALL original power cords, software, manuals, CD's, etc.
- Must be returned in original packaging in re-sellable condition
- Products returned missing parts, or resale materials may be subject to a restocking fee.
- Product must be packaged properly to avoid shipping damage.
- No returns after 60 days

ALL REPAIRS:

- Must obtain an assigned RMA# and RMA must be written on outside of box.
- Must include copy of invoice.
- Warranty repair from 1 year of invoice date on New Items, 60 days on Refurbished items, unless otherwise noted.

SHIP ALL PRODUCT TO:

Ellipse Security, Inc.
930 Paradise Circle
Atlantic Beach, FL 32233
 904-246-5670 FAX

Your Name _____

Company _____

Phone # _____ Purchase Date _____

Fax # _____

Address _____

City _____ State _____ Zip Code _____

Invoice Number _____ Model # _____ Quantity _____

Reason for return/repair _____

Please check one: Credit (less than 30 days from invoice date)
 Warranty Repair
 Charged Repair
 Other

"I have read and understand Ellipse Security's return policy and limited warranty"

Signature: _____ Date: _____

Print Name _____

Your RMA # is: _____ Date issued _____

Ellipse Security, Inc. Phone 904-246-5672 / Fax 904-246-5670